



# SynergyCare



Auckland New Zealand 2023



# Index

About us.....	2
Our Values.....	3
Our Services.....	7
Our Health Care Team.....	17
Our Approach .....	19
Why Choose Synergy Care.....	20
Our commitment.....	24
Contact Us.....	26



 **SynergyCare**



## About

Welcome to Synergy Care, your partner in providing compassionate and reliable home-based and community support services and healthcare workforce management.

Our team of highly skilled professionals and support workers is dedicated to providing the best care possible to individuals in need. We offer a wide range of services that can be customized to meet your specific needs.



## Mission

Our mission is to make a positive impact on the lives of the individuals they serve and the community as a whole, by providing high-quality, compassionate care and support services that promote independence, dignity, and well-being.



## Purpose

Our purpose is to provide comprehensive, patient-centered healthcare services that address the physical, emotional, and social needs of our health consumers. Our team of highly trained and compassionate healthcare professionals and support workers provide a holistic care approach to achieve high standards for the conduct of home and community health services.



## Vision

“We envision a future where high quality, personalized healthcare services are accessible to everyone in the communities we serve. By setting the standard for exceptional care and fostering a culture of care that empowers our clients and staff, we aim to make a lasting impact on the world and help people live their best lives.”





## Partnered-relationships

Operating within New Zealand, our global recruitment and healthcare industry experts provide career solutions for healthcare professionals and provide certified healthcare workers.

We provide temporary and permanent nursing, healthcare assistance, and community support workers. We collaborate with other multidisciplinary teams. With more than 10 years of experience in global recruitment and in the healthcare industry.

We are committed to bring diverse expertise and deliver beyond excellence when it comes to our customer experience.

We aim for 100% culture fit when it comes to talent placement.

Our workforce selection process is streamline and efficient, allowing for fast acquisition of talent overseas and within New Zealand. This ensures a high caliber of talent and services that meet the standards of our clients and allied partners.



## Temporary & Permanent Healthcare Staff

Your trusted experts in healthcare workforce management and recruitment.

Our global presence in recruitment and our streamline selection process includes scenario-based analysis, strength-based approached screening, real life scenario training, and financial literacy workshops that will enable our healthcare staff to increase work productivity. Whilst also reducing employee turnover and thus improving the retention of employees.

Our in-house training and digital learning modules will enable our staff to provide quality support and care to our customers and their families.

Our innovations and training cover the multicultural workforce, leaderships and effective communication.

We partner with healthcare organizations in New Zealand and overseas staff and work closely to match their preferences to ensure 100% culture fit staff and retention.





## Why work with us

- ✦ The volatile nature of temporary staffing can be challenging to manage. Within the Aged Care facility, we offer an exclusive 2–3-year contract for our talent rostered at your facility. Our staff possesses years clinical experience and knowledge of the New Zealand Aged Care culture.
- ✦ Our global presence in recruitment allows us to be flexible with staff placement, therefore allowing for ease of worker replacement.
- ✦ Our permanent staff have a solid soft skill base (leadership, communication, collaboration,) and of course with skills in long-term condition care, such as dementia and palliative work-related experiences.
- ✦ We continue our training and pastoral care for both our temp and permanent staff.

# Our Services



## Geriatric Home-Based Personal Care

At Synergy Care, we are passionate about providing compassionate, high-quality geriatric home-based care services that empower seniors to live life to the fullest. Our Registered Professional and support workers are skilled and experienced, and they work closely with each senior and their family to develop personalized care plans that meet their unique needs and preferences.

From assistance with personal care and medication management to companionship, light housekeeping, transportation, and 24/7 care. We offer a comprehensive range of services that are designed to promote independence, dignity, and well-being. With our focus on respectful and compassionate care, we strive to create a supportive environment where seniors feel safe, comfortable, and valued.



## Medically fragile kids

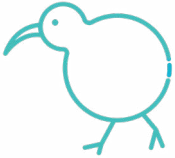
Synergy Care is committed to providing expert and personalized care for medically fragile children in our community. Our team of skilled nurses, therapists, and dietitians offers a range of services, including skilled nursing care, community support worker, rehabilitation, and nutritional guidance. We prioritize the physical, emotional, and developmental well-being of each child while supporting their families.

We believe in a family-centered approach to care, and we work closely with families to ensure they are fully informed and supported throughout their child's care journey.

At Synergy Care, we are dedicated to supporting our community by providing the highest quality care for medically fragile children.

### **Our services to children include:**

- Assessment and service planning
- Health assessment
- Childcare while you are recovering from illness or injury
- Respite care to enable you to take a break
- Engaging your child in community activities
- Nutrition support, such as peg feeding
- Bowel management
- Catheter care
- Personal care, such as showering and bathing
- And more



## Home Based Childcare & Youth Support

Synergy Care offers home-based childcare and youth support services to provide families with high-quality care and support.

Our experienced caregivers and professionals work closely with children and teenagers to provide a nurturing environment and personalized care. We believe in a family-centered approach and work closely with parents to ensure their children receive the best possible care.



## Welfare Check

Welfare checks are a crucial service provided by law enforcement and government agencies to ensure the safety and well-being of individuals who may be at risk of harm. At Synergy Care, we recognize the importance of these services and offer support to individuals in need.

Our team of professionals is trained to conduct welfare checks and provide necessary assistance to those in need. We work closely with law enforcement and other agencies to ensure that vulnerable individuals receive the care and support they need.



## Medication Oversight and Care

Synergy Care provides medication oversight and care services to individuals in the community who require complex medical care. Our experienced team of licensed healthcare providers, registered nurses and support workers work closely with patients and their families to develop personalized care plans that address their specific medical needs.

We offer medication management services in a variety of community-based settings, promoting independence and helping individuals live their lives to the fullest. At Synergy Care, we believe in a holistic approach to care, supporting the physical, emotional, and social well-being of our patients.



## ACC Rehab/ Disability Care

Synergy Care offers comprehensive rehabilitation and disability care services to individuals covered under ACC. Our team of licensed healthcare providers, skilled therapists, Registered Nurses and Support workers work closely with patients to develop personalized treatment plans that address their specific needs.

Our team is dedicated to helping individuals achieve their goals and enhance their quality of life. We work closely with clients to develop personalized support plans that address their unique needs, including emotional, social, and physical support.



## Respite care

Synergy Care provides compassionate and professional respite care services for individuals and families who need temporary relief from caregiving responsibilities. Our experienced and trained caregivers provide personalized care to meet the unique needs of each client, allowing them to take a break and recharge.

We offer a range of services to support our clients, including personal care, companionship, medication management, and more. Our respite care services promote peace of mind, reducing stress and preventing caregiver burnout



## Wellness and Rehabilitation

Synergy Care believes that wellness and rehabilitation should be accessible to everyone. That's why we offer home and community-based services to promote optimal health and well-being.

Our team of licensed healthcare providers, registered nurses, therapists and support workers work with clients in the comfort of their own homes or in community settings to develop personalized treatment plans that support recovery, improve functional abilities, and enhance quality of life. We utilize the latest technology and techniques to provide evidence-based care that addresses the physical, emotional, and social needs of our clients.





## Palliative care

We understand the importance of compassionate and supportive care for those with serious or chronic illnesses. Our palliative care services are designed to provide comfort and improve quality of life for individuals and families facing these difficult situations. Our team of experienced healthcare professionals work and support workers work closely with each patient and their family to develop personalized care plans that address their physical, emotional, and spiritual needs.

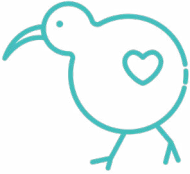
We offer a range of services, including pain and symptom management, emotional and spiritual support, and assistance with daily activities. Our goal is to help our patients and their families navigate this challenging time with dignity, respect, and compassion.



## Convalescent Care

We understand that recovery from an illness, injury, or surgery can be a challenging time. Our convalescent care services are designed to provide personalized support and assistance to help individuals regain their strength and independence. Our team of healthcare professionals work closely with each patient to develop a customized care plan that addresses their unique needs and goals.

We offer a range of services, including physical and occupational therapy, medication management, wound care, and assistance with daily activities. Our goal is to help our patients recover as quickly and safely as possible while providing a warm and supportive environment.



## Companionship Services

At Synergy Care, we understand the importance of social connection and emotional well-being in overall health and happiness. Our companionship services are designed to provide support and companionship to individuals who may be feeling lonely or isolated.

Our caring and compassionate companions are trained to engage in meaningful conversation, provide emotional support, and participate in activities with their clients. Whether it's a walk in the park, playing a game, or simply sharing a cup of tea and conversation, our companionship services are tailored to meet the unique needs and interests of each client.



## Home help

At Synergy Care, we understand that managing day-to-day tasks can become more difficult as we age or face health challenges. Our home help services are designed to provide personalized support to help individuals maintain their independence and quality of life.

Our caring and compassionate team of professionals and support workers can assist with a range of tasks, including light housekeeping, meal preparation, laundry, medication reminders, and running errands. Our goal is to provide practical support that enables our clients to continue living in the comfort of their own homes while maintaining their dignity and privacy.



## Transportation

Synergy Care understands that transportation can be a significant barrier to accessing essential services and activities, especially for seniors and individuals with mobility challenges.

Our transportation services are designed to provide safe and reliable transportation for individuals to medical appointments, social events, shopping, and other destinations. Our drivers are trained to provide courteous and professional service while ensuring the safety and comfort of our clients. We offer flexible scheduling and door-to-door service to meet the unique needs and preferences of each client.



**Contact us today to learn more about our services and how we can help you or your loved one stay connected and active in the community.**

# Our Health Care Team

Multi-Disciplinary Team



# Registered Nurses / Community Support Workers

## Experienced Specialized in Areas:

- +Paediatric
- +Psychogeriatric
- +Elderly with Dementia
- +Disability
- +Palliative Cares
- +Medical & Surgical
- +Orthopedic
- +Special Categories
- Physiotherapist
- Dieticians
- Speech-Language Therapist
- Rehab Coaches
- Social Workers
- Vocational Assessors
- Psychologist
- Occupational Therapists
- Nurse Practitioner
- General Practitioner

# Our Approach:

Synergy Care believes that a personalized approach to care is essential to providing the best possible care. We work closely with you and your family to develop a care plan that meets your unique needs. Our team of professionals is committed to providing compassionate and respectful care that helps you maintain your independence and quality of life.





## Why Choose Synergy Care?

There are many reasons to choose Synergy Care as your home-based and community support provider, including:

### **Compassionate Care:**

Our team is dedicated to providing compassionate care that meets your needs.

### **Skilled Professionals**

Our team of highly skilled professionals is trained to provide the best care possible.

### **Community Support Worker**

Synergy Care Support Workers are passionate about making a positive difference in the lives of others and who are committed to providing the highest quality care to our clients.

### **Flexible Scheduling:**

We offer flexible scheduling to meet your needs. Guaranteed 24/7 service.

### **Competitive Rates:**

Our rates are competitive and affordable, so you can receive the care you need without breaking the bank.

**Our commitment to  
excellence means  
exceptional care for you**



**Synergy Care is committed to delivering beyond excellence. It is our 'why' behind everything we do. We are committed to our health consumers, partners, people and community as we continue to innovate and accelerate global connection for the future.**



A smiling woman in blue scrubs is shown in the background, partially obscured by a teal overlay. She is looking towards the camera with a warm expression.

## Sustainability

We strive to purchase environmentally friendly products and services, such as cleaning supplies and office equipment, that are energy-efficient, made from sustainable materials, and recyclable.

## Community Engagement:

We work closely with our health consumers, partners and the communities we serve to promote sustainable practices and raise awareness about the importance of sustainability.

## Ethics

Synergy Care prioritizes ethics and integrity in all aspects of our operations. We are committed to treating all health consumers, staff, and stakeholders with respect and dignity, upholding ethical standards in our decision making processes, and providing compassionate and supportive care. We believe that our ethical principles are critical to the success of our organization and to providing exceptional care to our clients.

## Partners

Our partnerships are built on a foundation of mutual respect, trust, and a shared commitment to improving the lives of our clients and the communities we serve. We are proud of our partnerships and believe that they are critical to our ability to provide exceptional care and support to our clients.

## Culture

Synergy Care believes that culture is essential for success, and strives to create an inclusive environment where everyone feels respected and supported. The company celebrates diversity and encourages collaboration to achieve common goals. Synergy Care values its culture and ensures its values and beliefs are reflected in everything it does.

## Growth

Synergy Care, we strive to elevate the standards of care and support in our industry. We do this by focusing on continuous improvement, innovation, and collaboration. Our team of dedicated professionals and support workers is committed to providing exceptional care that exceeds expectations and improves the lives of our clients and their families. By elevating the standards of care, we aim to make a meaningful impact on the health and well-being of our communities.

## Our People

Our team is made up of individuals who share our commitment to excellence and our passion for making a positive difference in the lives of our clients and their families. We are proud of our team and the exceptional care that they provide, and we believe that they are the key to our success as an organization.

Synergy Care Home-Based and  
Community Support Provider

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## Contact us

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If you or a loved one are in need of home-based or community support services, contact us today. Our team is available to answer any questions you may have and to help you get started on your journey to better health and well-being.

Mail: [info@Synergycare.co.nz](mailto:info@Synergycare.co.nz)

Phone: +64 9 886 7158

Website: [synergycare.co.nz](http://synergycare.co.nz)

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